



LSP

Facilitator Manual

CAFÉ LIFE HACK

LEGO® Serious Play®

Facilitation Guide — Building Skills Through Play



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Application Techniques

Exercises

- Always start with individual model

1. Individual Model Building
2. Shared Model Building
4. Make Connections
3. Landscape Modelling
5. Building a System
6. Play Challenges & Decisions
7. Explore Simple Rules
8. Tower/Bridge
9. Metaphor
10. Story-telling
11. Shared Model-Building
12. Landscape Modelling
13. Connect-ions
14. Building a System



Ask the Question

Make the question open, simple and clear and explain what the expectations are for step 1 and step 2.

Build

Make sure participants don't get stuck.

Share

- Make sure each participant tells their own story. Comments like 'I have nothing more to add' are not acceptable.
- Listen to and acknowledge their story, possibly by asking questions about the model.
- Ask about the model, never about the person.

Reflect

Participants can ask clarifying questions and discuss new knowledge. You can highlight the main points.

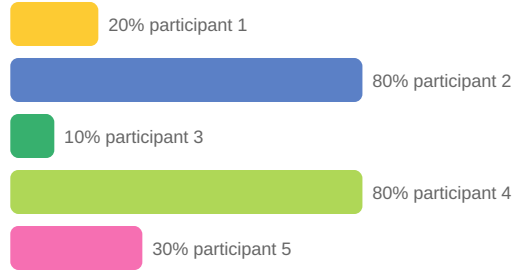
Your role as facilitator is to:

1. Ask a Question

2. Build

3. Share

4. Reflect

**Normal Meeting****With LSP**